

Privacy policy for interested parties



We are pleased that you are interested in bmp greengas and its products and services. With the following explanations, we, bmp greengas GmbH (hereinafter: bmp), would like to inform you about the processing of your personal data as an interested party and the rights that you have in this context as the person affected by the data processing.

1 What are personal data?

Personal data is all information that relates to an identified or identifiable natural person. This can be –just for example– your name, your address or your telephone number.

2 What is data processing?

The term data processing includes the collection, recording, organization, sorting, storage, adaptation or modification, reading, querying, use, disclosure through transmission, dissemination or any other form of provision, the interaction or linking, restriction, deletion and destruction of data. The legal regulations for the processing of personal data result in particular from the EU General Data Protection Regulation (GDPR) and the Federal Data Protection Act (BDSG).

3 What does this privacy policy apply to?

We process personal data in different situations. For example, you may be affected by data processing if you have a contractual relationship with us, “surf” our website or use one of our apps. This data protection declaration applies to data processing that is carried out in your capacity as an interested party to bmp and for its products and services. However, data processing in the context of products and services for which there is separate data protection information is not covered by these data protection provisions.

4 Who is responsible for processing your personal data?

The responsible data controller is:

bmp greengas GmbH
Ganghoferstr. 68a
80339 Munich, Germany
Tel.: +49 (0)89 30 90 587-0
Fax: +49 (0)89 30 90 587 – 888
E-Mail: info@bmp-greengas.de

5 How can you contact the data protection officer?

You can contact our data protection officer via mail:
datenschutz@bmp-greengas.de.

6 Which categories of personal data are processed?

If you are interested in our products and services, we will first collect your name, address and contact details so that we can provide you with advice. In the course of this advice, we may collect further data, including data on your technical systems, company size, your expected energy requirements and other information that you provide to us. In addition, we also process data that we have legitimately received from other sources.

7 For what purposes are your data processed and what is the legal basis for the processing?

We only process your data if the processing is permitted by law, or we have received your consent to process the data.

7.1 Possible establishment of the contractual relationship

We process your data for the purpose of possibly establishing a contractual relationship. The legal basis for this processing is Art. 6 (1) lit. b GDPR.

7.2 Consent

Data processing also takes place if and to the extent that you have consented to data processing in accordance with Art. 6 (1) lit. a GDPR. The purposes for which data processing is carried out in this context result from the respective consent.

7.3 Processing of your data on the basis of legitimate interest

In addition to processing your data for the purpose of initiating a contract, we also process your data on the basis of our legitimate interest or the interest of a third party (Art. 6 (1) lit. f GDPR), unless your interests merit protection. This includes the following processing purposes and interests:

• *Direct marketing*

We process your data for direct marketing purposes in order to contact you if and to the extent that we are permitted to do so on the basis of a legal basis or your consent. If you do not wish processing for direct marketing purposes, you can object to this at any time.

• *Market or opinion research*

In addition to processing your data for direct marketing purposes, we also use your data for market or opinion research purposes in order to find out what interests and demands exist with regard to future products and services.

• *Improving our service and quality control*

Your data will also be used by us to improve our services and make them more efficient, including listening to or recording phone calls for quality control and training purposes. In this way we can offer you better services in the future. We also measure the quality of our services with the help of your data.

• *Legal Claims and Disputes*

If it becomes necessary, we also process your data to assert our legal claims, as well as for our defence in legal disputes.

We process your data for the above-mentioned purposes only in pseudonymised form, if possible, in the individual case. This means that you can no longer be directly identified within the scope of the respective processing by us.

8 To which categories of recipients will your data be transmitted?

We treat your data confidentially. Within bmp, only those departments and employees who need this to fulfil the abovementioned purposes have access to your data. A transfer to third parties only takes place if this is necessary for the aforementioned purposes and permitted by law or if you have given your prior consent. If there is a legal obligation, it will be transmitted to public bodies, for example law enforcement authorities, tax authorities and municipalities. In addition, it is transmitted to legal guardians and persons for whom a power of attorney exists. We also work with service providers who support us. We only transmit your personal data to our service providers and cooperation partners if there is a legal basis for this. These are service providers in the following areas:

- Analysis specialists
- File and data carrier disposal
- Authorities
- Consultancy companies
- Legal guardians and persons for whom a power of attorney exists
- IT service providers
- Marketing service providers

bmp is part of EnBW Group and works with other group companies. A transfer of personal data to other group companies and/or parent company also only takes place if there is a legal basis for this and this is necessary for one of the purposes mentioned above.

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9 Are the data also transmitted to recipients in countries outside the European Economic Area? How is an adequate level of data protection ensured?

We also transfer your data to service providers located in third countries outside the EU or EEA. Compliance with an adequate level of data protection is ensured on the basis of adequacy decisions pursuant to Art. 45 GDPR or by other appropriate safeguards pursuant to Art. 46 et seq. GDPR. Please note that in the event of data transfer to third countries, there may still be a fundamental risk that there is no adequate level of data protection in accordance with European law and that data subjects' rights may not be fully enforced. In the case of data transfers on the basis of Art. 46 et seq. GDPR, you can request a copy of the relevant guarantees from us using the contact details above.

For data transfers by way of administrative access, access from another third country is also possible, as often the operability of the systems is ensured according to the follow-the-sun principle. However, your data will not be stored in other countries. In these cases, data access also only takes place if we have ensured compliance with an adequate level of data protection.

10 How long will your data be stored?

We process and store your personal data as long as it is necessary for the aforementioned purposes and/or for statutory retention requirements. If the purpose for which the data was collected has been fulfilled, the data is regularly deleted, unless further processing for a limited period is necessary or you have given us your consent that justifies longer storage.

11 What are your rights?

You have the following rights in relation to the processing of your personal data:

- You have the right to information about the personal data processed about you (Art. 15 GDPR). Please note the restrictions of Section 34 of the German Federal Data Protection Act (BDSG).
- You have the right to correct inaccurate personal data (Art. 16 GDPR).
- You have the right to have personal data deleted (Art. 17 GDPR). Please note the restrictions of Art. 35 BDSG.
- You have the right to restriction of processing (Art. 18 GDPR)
- You have the right to data portability (Art. 20 GDPR)

RIGHT TO OBJECT (ART. 21 GDPR)

You can object to the use of personal data for direct marketing purposes at any time; You can also object to the use of personal data on the basis of Art. 6 (1) lit. e or f GDPR for reasons arising from your particular situation at any time with effect for the future without incurring any costs other than the transmission costs the basic tariffs arise.

You can send us your objection at any time without formalities. For the best possible processing, please use the following contact details:

bmp greengas GmbH
DATA PROTECTION - RIGHT TO OBJECT
Ganghoferstr. 68a
80339 Munich, Germany
E-mail: datenschutz@bmp-greengas.de

12 Can you revoke your consent?

If we process your data on the basis of your consent, you have the right to withdraw your consent at any time. Your data will then no longer be processed for the purposes covered by the consent. Please note that the legality of the data processing, which took place before the revocation, is not affected by the revocation. You can send your revocation to the contact details given above.

13 Do you have the right to lodge a complaint with a supervisory authority?

If you are of the opinion that the processing of your personal data by us violates applicable law, you can contact a

competent data protection supervisory authority with a complaint at any time. The supervisory authority responsible for us is:

Bayerisches Landesamt für Datenschutzaufsicht
Promenade 18
91522 Ansbach, Germany

14 Are you obliged to provide personal data or is the provision necessary for the conclusion of a contract?

In the preliminary stage to a possible contract conclusion, we collect data that is necessary to check the feasibility of the product or service under the conditions that exist with you. If you do not provide the necessary data, we cannot offer you a contract.

15 Is there an automated decision-making process based on your data? If so, how is this carried out and what are the consequences for you?

No, there is no automated decision-making in individual cases..

16 Can the data protection regulations change? Where can I find the current status?

Since our data processing is subject to changes, we will also adjust our data protection regulations from time to time. We will inform you of any changes to the processing purposes. We also publish changes to our data protection regulations at <https://www.bmp-greengas.com/privacy-policy/>.

There you will find the current version. You are also welcome to contact us if you would like a printed copy of our data protection regulations by post.